	<b>Mission Statement</b>	Issue number: 02	Document Reference: OSL/POL/HSQE/006
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It is the intentions of OSL to continue and improve its success in rail design, installation and commissioning environments and expand our expertise in other areas and become the United Kingdoms preferred provider in our areas of service.

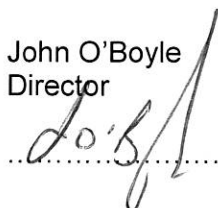
It is our belief that this mission statement identifies clear key goals and targets to further drive our continual improvement and success for the long-term benefit of our customers, personnel and shareholders. 'Good business and safety performance go hand in hand'.

Part of OSL Directors core values are providing consistent drive and support in striving for health, safety and environmental excellence throughout the business, developing a 'Just Culture' approach / environment with high levels of team moral and individual engagement, thus demonstrating every team member is treated fairly and empowered to have an active role in our continued improvement and success through providing an open, honesty feedback environment.

Principal OSL Goals and Targets for the 2017/18:

- Regular interface and engagement with all our customers to develop an open and honest environment that encourages proactive dialog and the building of valuable relationships to provide confidence for our customers and stakeholders
- Invest in our team through training, development and ensuring they have the correct tools and equipment to carry out our activities to the high safety standards our customers have come to and will continue to expect.
- Develop and implement a behavioural culture education programme for OSL personnel to assist in making the right choices with regards to safety, environment and quality
- Continue to develop our Dimensions of Safety (DOS) model action plan to create a SMART programme of targets to help improve our company maturity, with regular reviews of our DOS model against performance
- Explore ways to further develop the Occupational Health and Wellbeing procedure for our workforce to identify possible health matters at early stages, aiding early diagnosis and treatment
- Implement and educate our workforce on our 'Just Culture Approach' thus encouraging a learning and improving organisation that engages with all personnel to promote core involvement environment
- Encourage excellent relationships and communications with local communities, councils and businesses by working together in an open collaborative manner and achieving shared goals and aspirations
- Take on board all client feedback and develop areas that require further improvement
- Strive for no loss time accidents for our personnel and contractors using our open and honest reporting approach in a 'Just Culture' environment and learning from minor incidents, hence eliminating potential loss time / reportable events.

John O'Boyle  
 Director



Mathew Conway  
 Director

